

Shipping & Delivery Policy

We can ship ordered goods to anywhere in India as long as your pin code is serviceable by any of our logistics partner and pin code is not under serviceable area then customer must suggest the logisitics mode/partner. We can ship goods internationally also as per contract or agreed terms.

1. Default shipping within India, we would prefer Professional Couriers. Shipping through logistics would be based on Preference / Convenience.
2. Orders are dispatched on every Monday to Friday (Exclude weekends and public holidays.)
3. Incase of any issue related to quality or quantity of our order, customer has to report us within 7 days from the date of receipt of goods. Please Note: An intimation after 7 days will not be considered at all.
4. Some products might have special lead-time based on the volume.
5. For direct sale through our website, the shipping Charges shall be free within India.
6. Customer or Buyer is merely responsible for giving correct address for delivery.

Lead Time for Delivery:

In stock items are dispatched within 48 hours. 48 hours mentioned is the time duration to handover the goods to the couriers/logistics/transporters/movers it does not include the transit time / period.

Transit duration cannot be guaranteed by us, based on our experience.

Logistics	Time of Delivery (Approx)
The Professional Couriers	2 to 10 Working days
Delhivery Logistics	2 to 15 Working Days
India Post	2 - 4 Weeks.

* Above terms is not applicable for larger quantity/bulk products. The ETA for dispatch and delivery will be updated to the customer when placing order.

Tracking Order

Once we have dispatched the goods, the tracking information shall be shared through whatsapp or email or text message.

Disclaimer

1. There may be delay in delivery/pickup due to government-imposed lock-down, natural disaster and labour strikes, etc..
2. All shipping related issues should be directly addressed to Logistics Service Provider.
3. SENTHIL Pantographics will not be held responsible for any shipping delays.

SENTHIL Pantographics